ACTIVE HUMBER

Partner Survey 2021

74%

increase in respondents to the partner survey

97%

of partners agreed or strongly agreed we have a clear shared purpose for why we work together

94%

of partners agreed or strongly agreed their work is aligned to Active Humber's mission and purpose

93%

of partners agreed or strongly agreed they enjoyed working with Active Humber because they can rely on them

74%

of partners agreed or strongly agreed that the impact of their work is increased by working with Active Humber

NPS

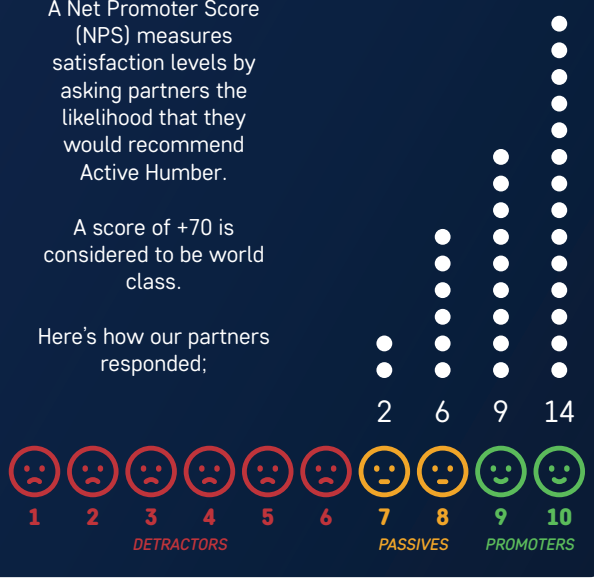
74%

of our partners would recommend working with Active Humber. That is a 7% increase on 2019

A Net Promoter Score (NPS) measures satisfaction levels by asking partners the likelihood that they would recommend Active Humber.

A score of +70 is considered to be world class.

Here's how our partners responded;



You told us you value the most;

COLLABORATION

Collaboration and working together on shared goals

FUNDING

Bringing funding into the Humber through joint bids, signposting to available funds and distributing Tackling Inequalities Fund

COMMUNICATION

Regular communication, keeping us informed with the latest information.

Brilliant team, innovative, open, and friendly approachable style is fantastic. It makes working with the team a pleasure. Other Active Partnerships could learn from Active Humber's approach.

Active Humber are considered to be experts in their field and their partnership engagement with the wider health and social care sector is exemplary.

Over the next 12 months you want Active Humber to be;

More insight led, targeted work to reduce inequalities.

Further collaboration and setting of shared goals and priorities. Provide more advocacy and support.

Be a source of information! Share the learning, keep communicating and updating on what is new and changing.

The organisation is open to ideas and approachable. Reliable, trustworthy and a key partner.

Follow us!

@ActiveHumber

If you would like to know how Active Humber can work with you then please get in touch;

01482 244344

info@activehumber.co.uk

www.activehumber.co.uk